



Magdalena Piekło

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City: Wrocław

CORE SKILL

- Agile PM
- Executive Coaching
- Team Coaching
- Leadership & teams development
- Facilitating workshops f2f and online
- Providing Agile Trainings
- Support coaching and feedback culture
- Leading diversity, CSR activities in international level
- Project Management
- Implementing process improvements
- HR services on/off boarding, recruitment
- Understating Growth/Agile Mindset

LANGUAGES

english: fluent

french: fluent

polish: mother language

[REFERENCES IN LINKEDIN PROFILE](#)

PROFILE

I have over 15 years of experience in multicultural IT environment. I hold myself accountable for finding the potential in people and processes. Working with people and helping them go deeper and develop their potential is my main goal.

I am passionate about coaching, Agile, Project Management, and development programs for leaders.

My mission is to help people and organizations to get better.

CAREER

12.2018 – currently

Coach / Trainer

entrepreneur

- creating development programs for leaders and teams, providing communication trainings, team building workshops, creating business strategy (business model workshops)
- individual coaching sessions on executive level: coaching for executives in international organizations, business owners, sport coaching

Key achievement: Provided innovative coaching and skills training to executives.

Worked with: Olympus, IBM, Viessmann, Economic University, Volkswagen, Clinique Hospital, Hewlett-Packard, Fantasy Expo, Tama, CO12 Coworking Office, ArtGeist, Inżynieria Personalna, Fundacja Humanites

01.2018 – 12.2018

Agile Leadership Trainer, Executive Coach

IBM Global Delivery Center

- Creating Leadership Programs for first line managers and facilitating workshops for managers and teams.
- Facilitating team building workshops for teams.

Key achievement:

Supporting first and second line managers in process of behavioral change
Helping leaders in organization
Changing mindset at the management level
Building trusting relationships
Designing development program for leaders/managers

08.2018 – 01.2018

Lead Agile Trainer

IBM Global Delivery Center

[more that 50 workshops with teams, and managers, around 800 person coached]

- facilitating Agile workshops for managers and teams (Social contract, Retrospective, Kanban Meeting, VSM MAP, Agile Values)
- helping to understand and implemented Agile Mindset.

Key achievement:

create new agile workshop scripts, train the trainers.

Helping teams and leaders to grow in Agile way

Providing employees with feedback

Support Agile trainers and Agile coaches in transformation process

09.2014 – 08.2016

Social Fund, Diversity, CSR Leader

IBM Global Delivery Center

- Recruiting and Coordinating work of volunteers engaged in the Social Fund, Diversity and CSR activities.☐
- Setting-up a Social Fund strategy, improving internal employee branding, budget planning and controlling building a positive image of the IBM Delivery Centre Poland as a Responsible employer
- Promoting the idea of CSR among employees, creating volunteering possibilities

04.2011 – 01.2013

Service Delivery Manager and Incident manager for France

IBM Global Delivery Center

- Primary point of contact for service levels and issues for customer.
- Support overall customer relationship and customer satisfaction.
- Support Account budget planning / creating strategy
- Provide input to Customer communication plan

09.2010 – 04.2011

Resources Deployment Manager for France

IBM Global Delivery Center

- HR services on/off boarding, recruitment, invoices process. Implementing potential process improvements.
- Manage all day-to-day HR department operations.
- Checking the current developments in relation to the objectives, ensuring compliance demand management with global processes

01.2011 – 01.2013

Internal Trainer Soft skills

IBM Global Delivery Center

- Providing Trainings: Effective communication, Effective meeting, Negotiations

since 2014 Founder, leader and Project Manager

Charity Event "Ticket Action" collecting cinema tickets for children from orphanages

since 2011 Leader, Project Manager of **Blood Donation Event** at IBM more than 700l of blood donated

5.2009 – 11.2011 – Founder of modern art gallery, selling polish pieces of art on the french market

9.2008 – 01.2010 Education Assistant at communication office at High School in Nice / France

11.2008 – 05.2009 Project Manager Assistant, Bsbio Consulting, Monaco.

01.2007- 07.2007 Production Assistant – Internship in Factory Productions in Monaco Creation of visual identity of the company, managing the production of marketing materials. Assisting at movie production.

2006-2007 Journalist for www.kulturaonline.pl Interviewing people, seeking out and investigation stories, text editing.

2003-2005 Organization and co-leading corporate events (Manta Group, Cracow, Poland)

2004 – 2005 Trainer - Delivery of trainings for students of Wroclaw University

EDUCATION

2005-2007 Master's degree, **Project Management - Media Engineering** Institut at Toulon University, France (specialization: communication)

2002-2005 Bachelor of Arts in Pedagogy, specialization: communication at University of Wroclaw

2001-2003 Bachelor of Arts in Philology, specialization: Culture at University of Wroclaw in Poland

CERTIFICATION

2018 Global Leadership Assessment certification (Marshall Goldsmith)

2017 IBM PM Agile Academy

2016 Agile PM Fundamentals Certification

2015 Point of You certified Coach (Visual Thinking) ICF accredited program

2013 International Coach Federation accredited training ICF

2012 April CoachWise Essentials Program ICF

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INTERESTS Coaching, art, psychology, long-term travels, photography

I hereby agree for processing my personal data, included in my job offer, for the purpose of recruitment (as defined in the Act of August 29, 1997 on the Protection of Personal Data (Journal of Laws No. 133, item 883)).